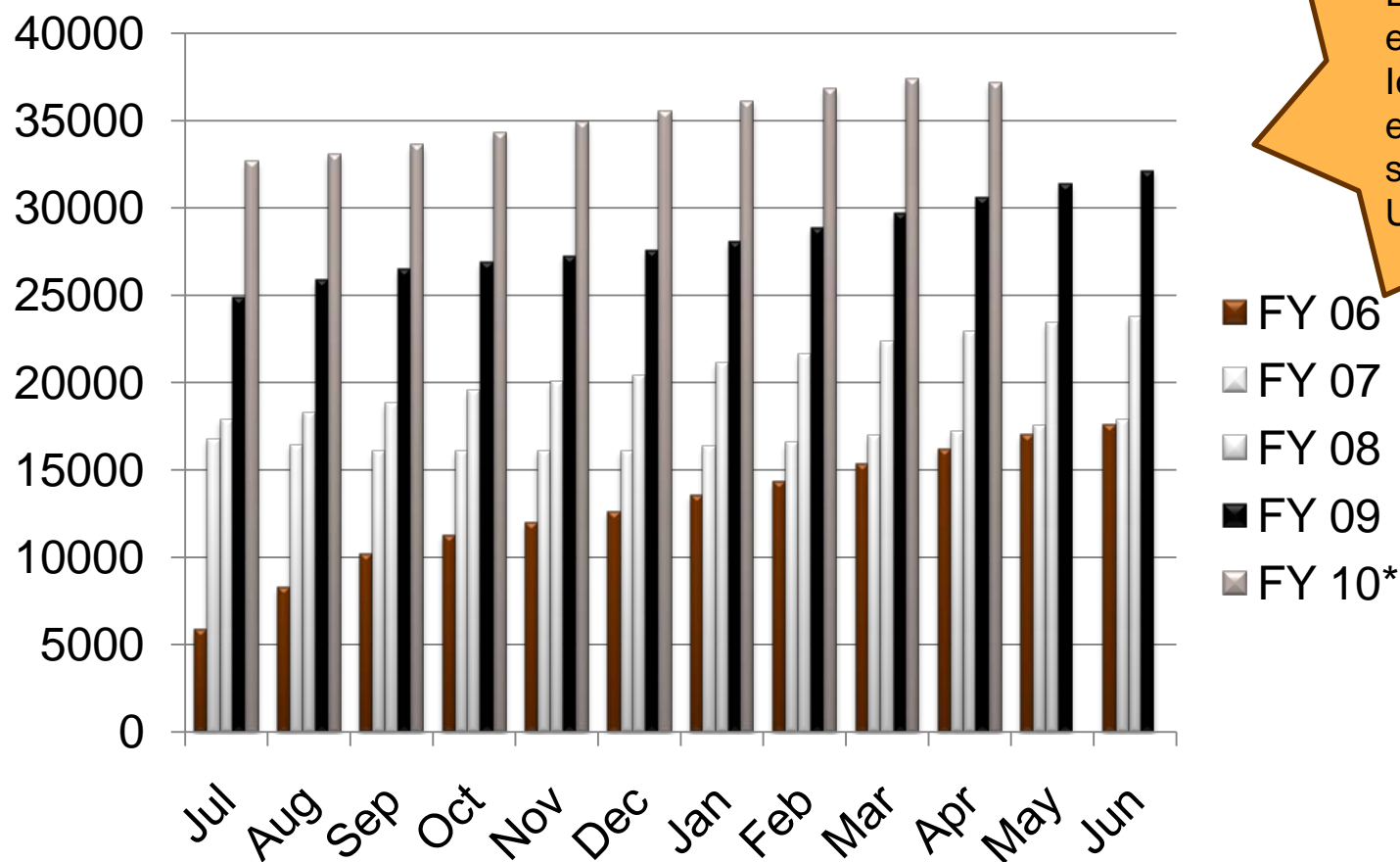




Overview of IowaCare at University of Iowa Health Care

*Presentation to
Medical Assistance Projections and
Assessment Council
May 13, 2010*

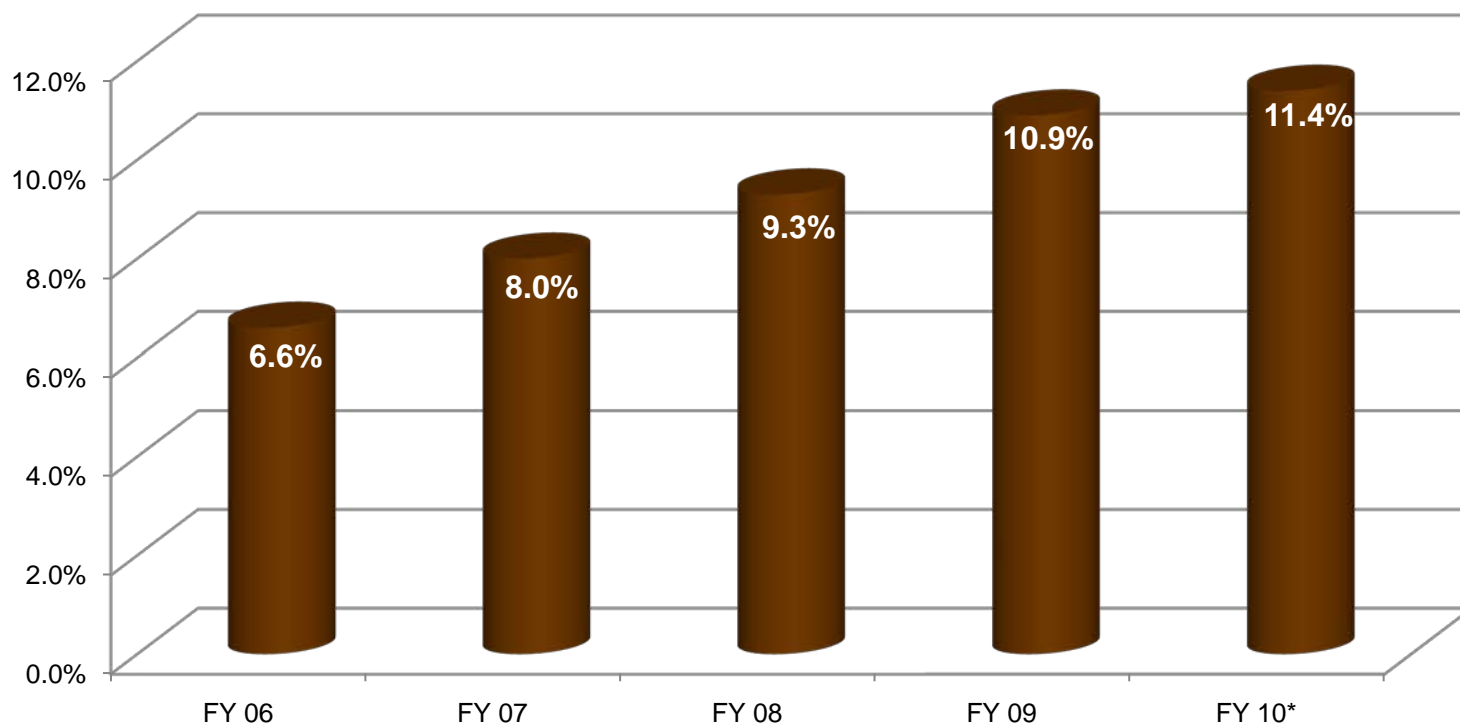
Enrollment Growth History of IowaCare and Chronic Care



Every patient enrolled in IowaCare is eligible for services at the UIHC

* Through April 2010

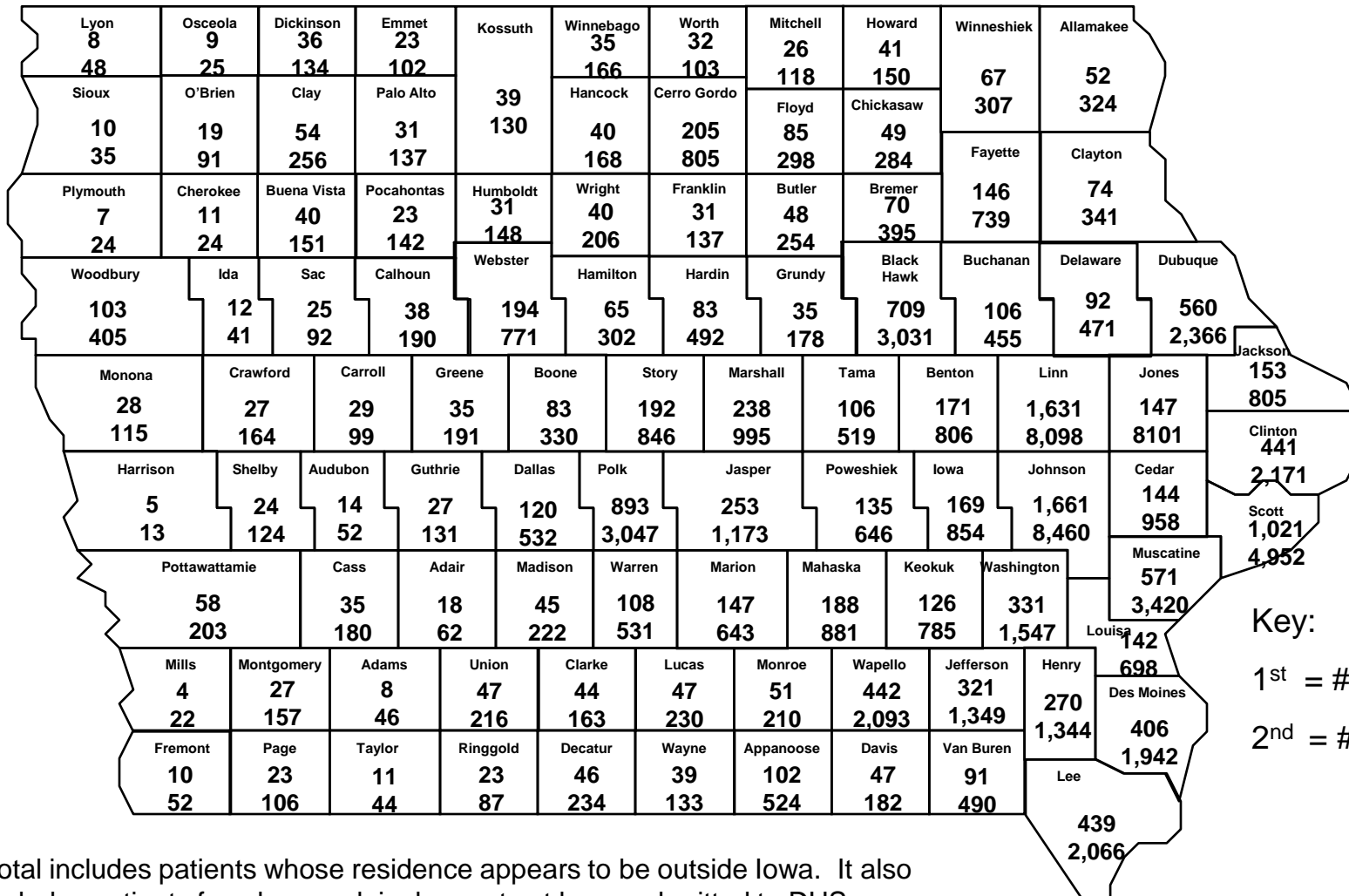
IowaCare Patient Encounters at UI Hospitals and Clinics as a Percentage of Total Patient Encounters**



* Through March 2010

** Excluding Child Health Specialty Clinic, Pediatrics, and Psychiatry

15,477 Unique IowaCare & Chronic Care Patients Have Accounted for 72,998 Visits at the UIHC Through April FY 10



Key:
1st = # Unique Pts.
2nd = # Visits

Total includes patients whose residence appears to be outside Iowa. It also includes patients for whom a claim has not yet been submitted to DHS.

Most Common IowaCare DRGs at UIHC FY 10 Through March

Rank	DRG	Description
1	287	CIRCULATORY DISORDERS EXCEPT AMI W CARD CATH W/O MCC
2	897	ALCOHOL/DRUG ABUSE OR DEPENDENCE W/O REHABILITATION THERAPY W/O MCC
3	392	ESOPHAGITIS GASTROENT & MISC DIGEST DISORDERS W/O MCC
4 tie	470	MAJOR JOINT REPLACEMENT OR REATTACHMENT OF LOWER EXTREMITY W MCC
4 tie	918	POISONING & TOXIC EFFECTS OF DRUGS W/O MCC
6	101	SEIZURES W/O MCC
7	743	UTERINE & ADNEXA PROC FOR NON-MALIGNANCY W/O CC/MCC
8 tie	847	CHEMOTHERAPY W/O ACUTE LEUKEMIA AS SECONDARY DIAGNOSIS W CC
8 tie	603	CELLULITIS W/O MCC
10	313	CHEST PAIN

Most Common IowaCare Outpatient Primary Diagnoses at UIHC FY 10 Through February

Rank	Code	Description
1	401.9	HYPERTENSION NOS
2	V67.09	FOLLOW-UP SURGERY NEC
3	V58.0	ENCOUNTER FOR RADIORX
4	250.02	DM2/NOS W/O COMP UNCNTRLD
5	250.00	DM2/NOS W/O COMP NT ST UNCNTR
6	729.5	PAIN IN LIMB
7	V58.49	POST OP SPECIFD AFTRCR
8	521.00	DENTAL CARIES NOS
9	789.00	ADDOMINAL PAIN - SITE NOS
10	724.2	LUMBAGO

UI Hospitals and Clinics Operates an IowaCare Assistance Center to Facilitate Delivery of Services

- The Center provides patients and care providers with information about the IowaCare program and covered services, appointments, application forms and information about local lodging and transportation options.
- Several registered nurses with case management training staff the Center.
- The Center's phone number is (319) 356-1000.
- Annual cost to the University of Iowa Hospitals and Clinics to operate the Center is approximately \$600,000.



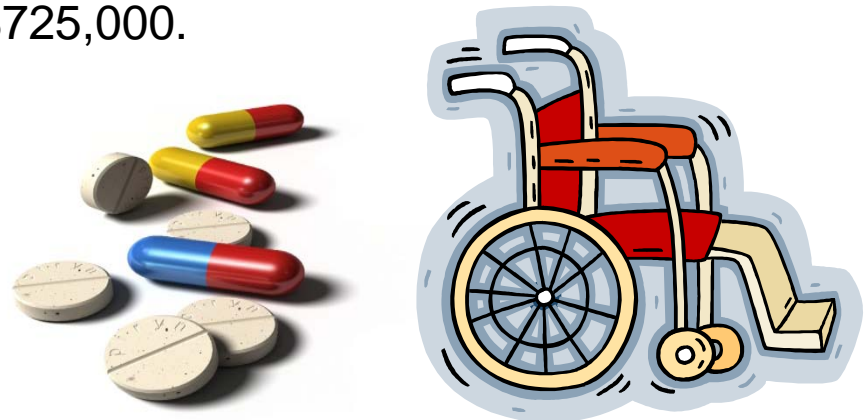
UI Hospitals and Clinics Provides Transportation Services for IowaCare Patients

- The University of Iowa Hospitals and Clinics is paid \$0.30 per mile for the patient transportation it provides on a voluntary basis to and from an IowaCare beneficiaries' home using its fleet of 10 vans.
 - This payment rate is substantially below the University of Iowa Hospitals and Clinics' costs of providing this service.
 - IowaCare beneficiaries are not charged to ride on the van.
- For the first ten months of FY 10:
 - Over 550,000 miles have been traveled in making 1,700 round trips to facilitate in excess of 7,000 patient appointments.
 - Costs have exceeded reimbursement by over \$720,000.



UI Hospitals and Clinics Operates Pilot Pharmaceutical and Durable Medical Equipment Programs for IowaCare Beneficiaries

- On August 14, 2006, the University of Iowa Hospitals and Clinics implemented pilot programs without reimbursement to facilitate IowaCare beneficiary access to pharmaceuticals and durable medical equipment.
- For the first ten months of FY 10:
 - Over 114,000 prescriptions have been filled at a cost for drugs, labor and shipping, net of co-pays, of approximately \$2.0 M.
 - Approximately 34,500 durable medical equipment items have been provided at a cost of over \$725,000.



Top 10 Most Common IowaCare Prescriptions Filled at UIHC FY 10 Through March

Prescription	Use
Omeprazole	Gastroesophageal (acid) reflux
Tramadol	Pain
Hydrocodone/Acetaminophen (Lortab)	Pain
Proventil inhaler	Asthma (breathing problems)
Hydrochlorothiazide	Hypertension (high blood pressure)
Oxycodone/Acetaminophen (Percocet)	Pain
Lisinopril	Hypertension (high blood pressure)
Lantus insulin	Diabetes
Simvastatin	Hyperlipidemia (high cholesterol)
Lisinopril	Hypertension (high blood pressure)

UI Health Care Subsidization of IowaCare in FY 10*

UIHC IowaCare Reimbursement Received	\$47,014,711
UIHC Costs of Providing Covered Services	\$66,678,874
UIHC Costs of Providing Select Non-Covered Services (pharmaceuticals, DME, transportation, assistance center)	\$4,200,081
UIHC Total Costs	\$70,878,955
UIHC Subsidization of IowaCare	\$23,864,244
UI Physician IowaCare Reimbursement Received	\$0
UI Physician Costs of Proving Covered Services	\$17,493,596
UI Physician Subsidization of IowaCare	\$17,493,596
UI Health Care Subsidization of IowaCare	\$41,357,840

UI Physicians Thank the Iowa General Assembly for Permitting IowaCare Reimbursement for Services

- Effective July 1, 2010, UI Physicians will be permitted to submit claims for up to \$14 M annually in IowaCare services at Medicaid rates
- Previously, all UI Physician services were provided gratis
- UI Physicians will continue to provide covered services to IowaCare beneficiaries for the remainder of the fiscal year after this funding is exhausted
- There is no cost to the State of Iowa for permitting this reimbursement, nor for the \$6 M appropriated for Federally Qualified Health Centers (FQHCs) to serve IowaCare beneficiaries, as the UI Hospitals and Clinics will provide the state match for both.



Evaluation of the IowaCare Program

- The University of Iowa's Public Policy Center, under the direction of Peter Damiano, DDS, has a contract with the Department of Human Services to evaluate the IowaCare program.
 - The Public Policy Center is a separate and distinct entity from UI Health Care.
- The link to, *First Evaluation of the IowaCare Program*, December 2008, is: http://ir.uiowa.edu/cgi/viewcontent.cgi?article=1017&context=ppc_health
- The evaluation summary states....

The IowaCare program was designed to cover a limited set of health care services for low- and moderate-income adults using a limited provider network. It has successfully enrolled a population with a high proportion of chronic illnesses. It also provides coverage to a group that was previously uninsured for an extended period of time. In general, the program is meeting the needs of about two-thirds of enrollees well, while the other third have some problems accessing services, often related to the need to travel to UIHC for services. More effective marketing of the Nurse Helpline and Medicaid Hotline would be helpful. The chronic health problems of this population increases the need for prescription drugs, a non-covered service that is provided by UIHC and Broadlawns when possible. Dental care, another limited coverage service, was repeatedly said to be needed by enrollees, with oral health problems being the most frequent self-reported chronic health problem.



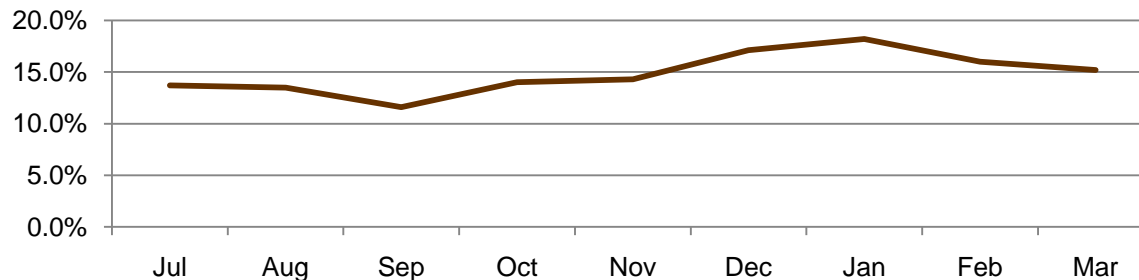
IowaCare Nurse Helpline

- The goal of the nurse helpline initiative is to assist enrolled IowaCare population members in making appropriate choices about the use of emergency room and other health care services.
- The UI Hospitals and Clinics is paid to provide Nurse Helpline Services to the enrolled IowaCare population. This service is separate from that for the delivery of care and funding does not come from the appropriation.
 - Operational questions pertaining to IowaCare are not part of the agreement and are directed to the Department of Human Services.
 - Responsibilities associated with dissemination of information to make known the availability of the Nurse Helpline to enrolled IowaCare population members belong to the Department of Human Services.
 - The Nurse Helpline became operational October 2, 2006.
 - The telephone number for the helpline is 866-890-5966.
- The current contract to provide services expires June 30, 2010.

UI Health Care is Taking Steps to Facilitate IowaCare Patient Access to Appointments

- Hired an Advance Practice Nurse to improve efficiency.

No Show Rate in Primary Care Clinic for FY 10



- Triage patients via the IowaCare Assistance Center to make sure those with most pressing needs are seen first.
- Have hired additional mid-level practitioners to manage new patient first-time visits and develop problem lists for possible follow-up with physicians.
- Will utilize physician resources to focus on chronic care needs.

UI Health Care Supports Planned Enhancements to the IowaCare Program and is Actively Working to Facilitate Implementation

- Will pilot the medical home concept at the UI Hospitals and Clinics
- Developing electronic linkages with FQHCs participating in IowaCare to facilitate exchange of information
- Creating protocols for the transfer and care of IowaCare patients
- Exploring options to provide consultations to IowaCare providers that will enable patients to be cared for in their local community



QUESTIONS?